

## **Beautifuliguria - Terms and General Conditions – Multi-day trips**

The following conditions apply to all our multi-day programs including or not including the accommodation. Specific conditions are detailed in each specific program.

### **PRICES**

All prices are quoted in the local currency "Euro" and are listed as a guide only. All prices include value added tax (I.V.A.)

Prices are inclusive of all specified in "Included"

Prices are not inclusive of all not specified in "Included"

### **RESERVATIONS**

Acceptance reservations are subject to availability at the moment of request. If Beautifuliguria is able to provide the service Beautifuliguria will then produce a confirmation of the details regarding the booking, by email. If Beautifuliguria is unable to provide the service a cancellation of the booking request will be sent by email.

Where two or more people are included on the same booking, the person purchasing the booking shall be deemed to do so on the basis that he/she acts as an agent for both or all members of the party and accepts these booking conditions on behalf of each member of the party

### **PAYMENTS**

We accept payments via wire transfer or credit card (adding the credit card commission fee)

- 25% deposit is due at the moment of booking
- Final payment is due 30 days prior to the beginning of the tour.

Special terms can be agreed upon on a contract basis signed and accepted by both parties.

### **CANCELLATION / REFUND**

Customers must cancel the reservation by e-mail writing at [booking@beautifuliguria.com](mailto:booking@beautifuliguria.com) and the date of cancellation is calculated based on Italian standard time.

Cancellations are subject to the following fees:

- 121 days or more: no cancellation fee (100% REFUND minus the administration fee)
- 120 days - 31 days: 25% of the total cost non refundable
- 30 days or less: 100% of full payment non refundable

No shows are non-refundable.

Banking fees are not included in the refund.

An administration fee of Euro 50 per person is not refundable in any case.

The contract is governed by Italian law and in case of dispute that we can not settle amicably, exclusive jurisdiction is conferred on the Italian court.

### **LIABILITY**

Beautifuliguria acts as an intermediary between clients and carefully selected service providers.

Beautifuliguria purchases accommodations, transportation, tour guides and other services from

various independent suppliers.

All such persons and entities are independent contractors independently owned and managed.

The Client by engaging Beautifuliguria and making full payment for the specified service agrees that Beautifuliguria cannot be held responsible for delays, damages, accidents, personal injuries, illness, acts of war, strikes or other labour, overbooking or downgrading of services, catastrophic events, floods, earthquakes and all those situations and conditions that cannot be linked to our company as acts of negligence. Also, mechanical or other failure referring to the means of transportation or any activities or circumstances beyond our control and that any refund will be sought directly from the service provider.

Moreover it is not liable for any negligent or willful act of any such person or entity or of any third person.

Travelers agree to release, waive, discharge, hold harmless, defend and indemnify Beautifuliguria, and its agents, officers and employees from any and all claims, actions or losses for bodily injury, property damage, wrongful death, loss of services or otherwise which may arise out of their participation in Beautifuliguria's activities.

#### **LUGGAGE**

Tour prices include the handling of one piece of luggage per person. Any excess luggage must be declared at the time of booking. In the event of a client having excess luggage, Beautifuliguria reserve the right to charge an excess baggage allowance, to change the type of vehicle or refuse to transport the items.

Beautifuliguria is not responsible for any loss or damage to luggage throughout the travel program.

#### **CHANGES**

For changes requests received after the package approval and the deposit payment, Beautifuliguria will require a change fee of Euro 40 per each adjustment.

Due to extraordinary or to unforeseen circumstances, acts of force majeure (strikes, road conditions, weather...), accommodation, cooking classes, wine tours, guided tours, transfers, etc.. are subject to change.

Beautifuliguria reserve the right, to alter or omit any part of the itinerary, to substitute accommodations (of the same category) or tour guides or means of transportation or location for cooking classes and wine tours, without notice and without allowance of refund.

#### **PASSPORTS AND VISAS**

Check with your foreign consulate, embassy and passport agency for the latest visa requirements. Valid passports are required for all passengers.

#### **INSURANCE**

We strongly suggest to provide your own travel insurance to protect yourself and your travel

investment and to ensure peace of mind, before, during and after your trip.  
Also we recommend a medical and personal insurance to cover medical expenses and loss of baggage or personal belonging.

#### **PHOTOGRAPHY DURING YOUR TRIP**

BeautifLiguria might take photographs and videos of guests during the trip and use them for promotional purposes (i.e. website and social media). Travelers agree to allow their image to be used for promotional purposes. Guests who prefer their image not be used are asked to advise BeautifLiguria before or during the trip by writing an email at [info@beautifuliguria.com](mailto:info@beautifuliguria.com)

#### **INFO**

BeautifLiguria s.n.c. P.IVA 02233240999  
By Authentic Italian Travels - Tour Operator n. 896/22407  
Address: Via Colombo7/15 16100 Genova  
[info@beautifuliguria.com](mailto:info@beautifuliguria.com)